RESTORATION PROGRAM OPTIMIZATION MATRIX AND METRICS

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In order to meet its Environmental Restoration Program (ERP) goals while experiencing a shrinking restoration budget, Headquarters Defense Logistics Agency (DLA) searched for a process that would increase its ERP effectiveness. Remedial Process optimization was adapted to meet DLA requirements and it was renamed Restoration Program Optimization (RPO).

Like all programs introduced at DLA, RPO effectiveness had to be evaluated to justify its continuing implementation. To conduct an evaluation, data needed to be collected, processed, and presented to decision makers. AFCEE, DLA, and PACAF collaborated in the development of an spreadsheet that would collect the information needed to assess RPO effectiveness. This spreadsheet is the RPO MATRIX. Several iterations were required to attain the present state of the DLA RPO Matrix. It is by no means considered a final product; the matrix is a dynamic document. The matrix records impact on risk issues, accelerated closure, cost avoidance, implementation of recommendations, successful demonstration of Operating Properly and Successfully (OPS), and site closures.

The last four years of RPO implementation experience at DLA served to identify deficiencies that are common to all facilities. An attempt was made to identify the root causes for the occurrence of such deficiencies. This information was presented in tabular form for ease of assessment, communication, and distribution. Problems can only be solved if the responsible parties are aware of the existence of a deficiency.